

RETURN / EXCHANGE / WARRANTY POLICY – MTG EAGLE® BOARD

Returns: Returns will not be accepted without a Return Authorization (RA) number from Medical Technologies of Georgia, Inc. (MTG). Items returned without an RA number will be refused at customer's cost.

Product returns will only be accepted from the original purchaser. Buyer must notify Customer Support at (888) 511-4239 and complete a Return Authorization (RA) form (all required information must be filled out). If approved, Customer Support will assign an RA number. Returns will not be accepted without an RA number.

In order to be accepted for return, all products must be in MTG's original packaging. Products that have been opened, or which the labels or seals have been removed or tampered with are not eligible for return. Products damaged by improper handling, storage or abuse are also not eligible for return.

Authorized returns will be accepted for up to 30 days from the original purchase date. All authorized returned goods must be shipped prepaid by customer and must reference the assigned RA number. Any authorized returned product sent freight collect will be refused by MTG and returned to customer at their expense. All returns are subject to inspection. Upon inspection and acceptance of returned product, product will be replaced or a refund will be issued (at MTG's discretion) for the original purchase price less a 25% restocking fee. Refunds to credit cards can take up to 30 days depending on the card company involved. Shipping is not refundable.

MTG warrants that the product will be free from known manufacturing defects. All other express and implied warranties of any kind or nature whatsoever, including, but not limited to, fitness or suitability for a particular purpose and merchantability, are expressly excluded and are not given by MTG.

In the event that any product sold by MTG is defective, unmerchantable or non-conforming, the total liability of MTG is expressly limited to the replacement of the defective product or a refund issued for the price paid by purchaser (at MTG's discretion) within 90 days from date of purchase. Replacement or refund for the allegedly defective product will be the sole and exclusive remedy of purchaser against MTG.

Wear and tear from normal use or defects resulting from misuse of this product is not covered by this limited warranty.